

UMBO

Umbo is ideal for outside perimeter protection up to 150' with a 96% accuracy and greater results at less distance. Umbo is known for using artificial intelligence (AI) and multiple algorithms to filter out false alarms while detecting the presence of humans. Umbo can be used as a standalone alarm system and is armed / disarmed automatically by a schedule or by using the app. Each camera has onboard video recording using an SDK memory card and can be recorded on any NVR capable of RTSP streaming.

The Umbo software and intelligence comes on all Umbo cameras but can also be implemented on approved 3rd party cameras.

Southwest Dispatch Center offers two levels of service, Basic Umbo Service and Operator Video Verification Service.

Basic Umbo Service is a service designed for customers who want to self-monitor. This service is required for all cameras in order to use the artificial intelligence (AI) features. The service comes standard with mobile phone/tablet apps, PC online access, app notifications and software updates.

Operator Video Verification Service is offered with any Umbo camera utilizing Basic Umbo Service. Monitoring includes an operator viewing video clips and live viewing to determine if more action is needed while the camera is in alarm. Operator response can be customized to notify the customer or responding agency as needed.

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Umbo Video Service Pricing

Basic Umbo Service – Self Monitored

\$7.00/Per Camera

This includes use of app and notifications through the app, software updates and online access.

Umbo AI Cameras

No operator monitoring included.

Operator Video Verification Service – Video Verification Only.

\$15.00/ 1st Camera

In addition to monitoring service fees and Basic Umbo Service.

Viewing of alarm clips activated by camera only. *(Includes 10 events per month.)*

Operator notifications to customer, responding agency and custom responses are all available.

Additional Cameras *(same location, maximum 8 cameras per site)* *Includes 10 additional clips per month per camera.*

\$5.00/Each

Additional Activations

\$1.00/ Each

Bucket Plans – *Additional activations plans can be added to a site.*

10 Video Activations

\$7.50

50 Video Activations

\$25.00

Example of Charges

The example below includes 1 Umbo camera with Basic Umbo Service only. Operator Video Verification Service is not included.

Basic Umbo Service (<i>required for each camera</i>)	\$7.00
Total Example Cost: \$7.00 per month	

The example below includes a monitored account with 1 Umbo camera and operator monitoring services.

Base Monitoring Account Fee (<i>dealer base monitoring fee</i>)	<i>Example only</i> \$5.00
Basic Umbo Service (<i>required for each camera</i>)	\$7.00
Operator Video Verification Service (<i>first camera</i>)	\$15.00
Total Example Cost: \$27.00	

The example below includes a monitored account with 2 Umbo cameras and operator monitoring services.

Base Monitoring Account Fee (<i>dealer base monitoring fee</i>)	<i>Example only</i> \$5.00
Basic Umbo Service (<i>required for each camera</i>)	\$7.00
Operator Video Verification Service (<i>first camera</i>)	\$15.00
Basic Umbo Service (<i>Additional Camera</i>)	\$7.00
Operator Video Verification Service (<i>additional camera – same site</i>)	\$5.00
Total Example Cost: \$39.00 per month	

Q&A

Q: Can I have more than one camera installed but only one camera with Operator Video Verification Services?

A: Yes

Q: How many cameras can I have at one location?

A: Unlimited

Q: What is a SITE?

A: A physical location

Q: How many schedules can be setup per Umbo camera?

A: 1

Q: Can the customer arm and disarm the Umbo services using a mobile APP?

A: Yes