

CHeKT VIDEO MONITORING

The Optex Bridge is ideal for adding video verification to any alarm system. The Bridge works with any alarm panel and any ONVIF compliant camera and can be wired to arm and disarm with the alarm system.

When the alarm panel transmits a traditional alarm to the central station and the operator process this alarm, the central station operator is presented with video of what caused the alarm to occur. The operator can send the video clip to the customer for verification if needed. Once the customer receives the clip they can confirm or cancel the alarm with a simple push of a button without ever speaking to an operator.

With the Privacy Mode feature, when a camera is marked "Private" an operator will only see an avatar in the operator portal. If the client chooses, they can permit the operator to see the full video at the time of an alarm.

The CKB304 works directly with BOLD Manitou and therefore minimizes the delay in video transmission to the operator.

Southwest Dispatch Center offers Operator Video Verification Service on CHeKT powered products.

CHeKT Website: www.chekt.com
CHeKT Support: 224-442-4358

Device available through Distribution



CKB304

Video Verification Bridge

Dealer & Operator Portals

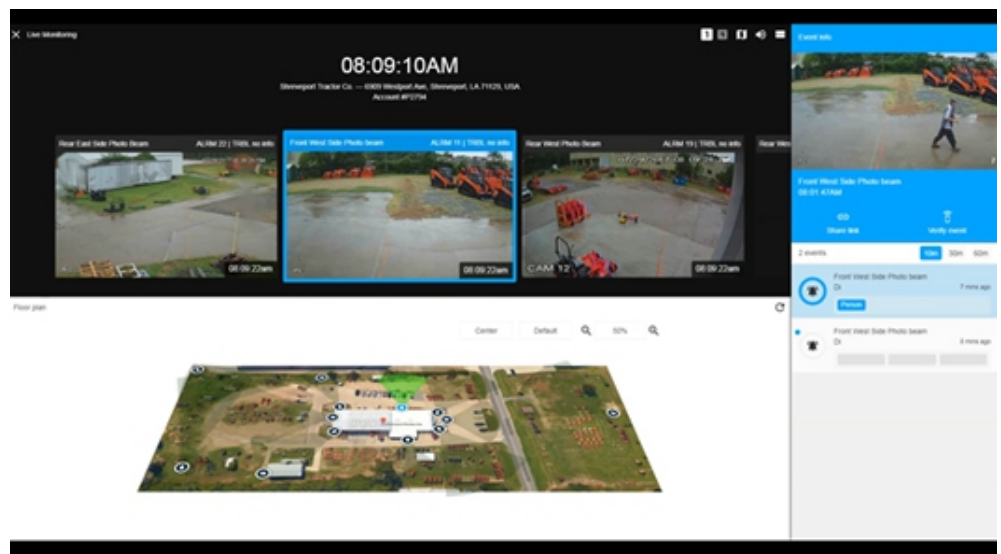
powered by



CHeKT

Operator Video Verification Service

This service is designed for an operator to view a 10 second clip of pre and post video. The operator is simultaneously presented with a clip of the alarm activity at time of the alarm system violation and current live video. The operator will only view the cameras in alarm. Operator response can be customized to notify the customer or responding agency as needed.



Cloud Video Clips - Video events that are created and stored in the CHeKT Monitoring Portal. These Video Clips are created when a Digital Input on the Bridge is triggered. It is important to control these events by using the Arming Input on the Bridge. However, in some cases you may want to create video event clips for a video library of events on a zone. If you are doing so, the storage of these clips are sold at a base rate of \$2.50 per 100. These clips do not have to be associated with alarm activation or operator time.

Audio Talk Down Feature – With this service and operator can initiate audio message to the customer site. The message can be a predefined “Canned” message and/or a customer live message as needed. The Bridge must be connected to an amplified speaker or intercom system using the 3.5mm audio connection on the Bridge. Audio is one-way from the monitoring center to the site.



CHeKT SERVICE PRICING

Operator Video Verification Service – Monthly Service Fee

Operator handled video alarms by viewing video of alarm activity by zone.
(Includes 15 Operator Handled Video Alarms per month and 100 Cloud Video Clips)

\$9.99/1st Bridge

In addition to monitoring service fees.

Additional Bridge Devices (Same Location) – Monthly Service Fee

\$5.00/Per Additional Bridge

Audio Talk Down Feature - Monthly Service Fee

\$5.00/ Per Site

Additional Cloud Video Clips (Per 100) – Monthly Service Fee

\$2.50/Per 100

Additional Operator Handled Video Alarm Activations

\$1.00/Each

Or select a bucket plan

Bucket Plans (include additional Operator Handled Video Alarms, additional plans can be customized)

Monthly Fees:	10 Video Alarm Activations	\$7.50
	50 Video Alarm Activations	\$25.00
	100 Video Alarm Activations	\$40.00

Example of Video Monitoring Charges

The example below includes 1 Bridge with operator video verification services.

Base Monitoring Account Fee (Dealer base fee example)	\$5.00
1 Bridge (includes 1-4 cameras)	\$9.99

Total Example Cost: \$14.99 per month

The example below includes 2 Bridges with operator video verification services.

Base Monitoring Account Fee (Dealer base fee example)	\$5.00
1 Bridge (includes 1-4 cameras)	\$9.99
2 nd Bridge (includes 1-4 cameras at same location)	\$5.00

Total Example Cost: \$19.99 per month

The example below includes 2 Bridges with operator video verification services.

Base Monitoring Account Fee (Dealer base fee example)	\$5.00
1 Bridge (includes 1-4 cameras)	\$9.99
2 nd Bridge (includes 1-4 cameras at same location)	\$5.00
Bucket Plan 50 (Additional 50 operator handled video events)	\$25.00
101-199 Cloud Video Events	\$2.50

Total Example Cost: \$47.49 per month

FAQ'S

Q: Can I install more than one (1) Bridge at the same location?

A: Yes

Q: How many cameras can be associated with each Bridge?

A: 4

Q: What is a SITE?

A: A physical location

Requirements

1.Each camera must be aligned and have clear visibility of the intended area of protection.

2.One camera may cover multiple zones when all zones are clearly visible by the associated camera.

Example: A camera installed in one room that covers a door, windows, glass break and motion. All zones in one room and visible by the same camera.

