

# CHeKT VIDEO MONITORING

The Optex Bridge is ideal for adding video verification to any alarm system. The Bridge works with any alarm panel and any ONVIF compliant camera and can be wired to arm and disarm with the alarm system.

When the alarm panel transmits a traditional alarm to the central station and the operator process this alarm, the central station operator is presented with video of what caused the alarm to occur. The operator can send the video clip to the customer for verification if needed. Once the customer receives the clip they can confirm or cancel the alarm with a simple push of a button without ever speaking to an operator.

With the Privacy Mode feature, when a camera is marked "Private" an operator will only see an avatar in the operator portal. If the client chooses, they can permit the operator to see the full video at the time of an alarm.

The Optex Video Bridge works directly with BOLD Manitou and minimizes the delay in video transmission to the operator.

**Southwest Dispatch Center offers Operator Video Verification Service on CHeKT powered products.**

**CHeKT Website:** [www.chekt.com](http://www.chekt.com)  
**CHeKT Support:** 224-442-4358

## Video Bridge available in Distribution



**CKB304**  
4 Channel Bridge



**CKB312**  
12 Channel Bridge

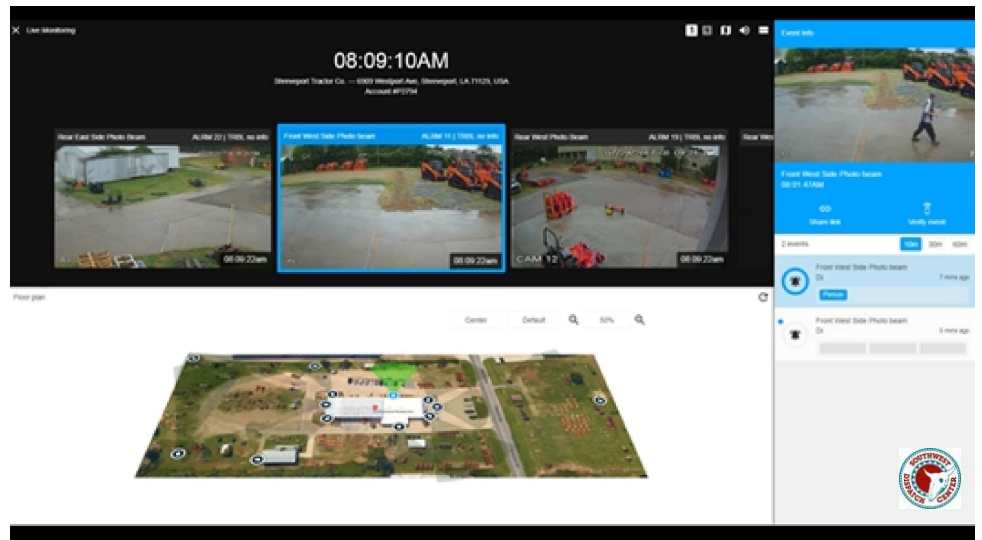
## Dealer & Operator Portals

Powered by



### Operator Video Verification Service

This service is designed for an operator to view a 10 second clip of pre and post video. The operator is simultaneously presented with a clip of the alarm activity at time of the alarm system violation and current live video. The operator will only view the cameras in alarm. Operator response can be customized to notify the customer or responding agency as needed.



**Cloud Video Clips** - Video events that are created and stored in the CHeKT Monitoring Portal. These Video Clips are created when a Digital Input on the Bridge is triggered. It is important to control these events by using the Arming Input on the Bridge. However, in some cases you may want to create video event clips for a video library of events on a zone. If you are doing so, the storage of these clips are sold at a base rate of \$3.00 per 1000. These clips do not have to be associated with alarm activation or operator time.

**Audio Talk Down Feature** – With this service and operator can initiate audio message to the customer site. The message can be a predefined "Canned" message and/or a customer live message as needed. The Bridge must be connected to an amplified speaker or intercom system using the 3.5mm audio connection on the Bridge. Audio is one-way from the monitoring center to the site.



# CHeKT SERVICE PRICING

**Operator Video Verification Service** – Monthly Service Fee  
Operator handled video alarms by viewing video of alarm activity by zone.  
In addition to monitoring service fees.  
*(Includes 10 Operator Handled Video Alarms per site, monthly)*

CKB304 **\$3.00** CKB312 **\$6.00**

**Additional Bridge Devices (Same Location)** – Monthly Service Fee

CKB304 **\$3.00** CKB312 **\$6.00**

**Audio Talk Down Feature** - Monthly Service Fee

**\$2.00 Per Site**

**Cloud Video Clips (Per 1000)** – Monthly Service Fee / \*Min 1 required per site

**\$3.00 Per 1000**

**Activation Fee** One-time Fee

**\$5.00 Per Bridge**

**Remote Access Service** – Monthly Service Fee

**\$6.00**

**Additional Operator Handled Video Alarm Activations**

**\$1.00 Each** or select a bucket plan

## Bucket Plans Per Site:

10 Video Alarm Activations	<b>\$9.00</b>
50 Video Alarm Activations	<b>\$40.00</b>
100 Video Alarm Activations	<b>\$70.00</b>

## Bridge Connections –

**CKB304** - Monthly cloud service cost per Bridge. Connects up to four paired cameras for remote video monitoring. This service provides access to an end-user mobile app, live video viewing and critical event delivery information of connected cameras through sensor triggers or edge based analytic triggers.

**CKB312** - Monthly cloud service cost per Bridge. Connects up to twelve paired cameras for remote video monitoring. This service provides access to an end-user mobile app, live video viewing and critical event delivery information of connected cameras through sensor triggers or edge based analytic triggers.

## Remote Access Service –

The Remote Access feature enables remote connections to the web interface of any local IP device. This remote access feature can save companies significant time and money by providing connectivity to cameras or recorders from the CHeKT Dealer Portal.

## Requirements

1. Each camera must be aligned and have clear visibility of the intended area of protection.
2. One camera may cover multiple zones when all zones are clearly visible by the associated camera.

**Example:** A camera installed in one room that covers a door, windows, glass break and motion. All zones in one room and visible by the same camera.

## FAQ'S

**Q: Can I install more than one (1) Bridge at the same location?**  
**A: Yes**

**Q: How many cameras can be associated with each Bridge?**  
**A: 4 on the CKB304 / 12 on the CKB312**

**Q: What is a Site?**  
**A: Each physical location where cameras are visually monitored.**



# EXAMPLES OF VIDEO MONITORING CHARGES

The example below includes 1 CKB304 Bridge with operator video verification services.

Base Monitoring Account Fee ( <i>Dealer base fee example</i> )	<u>\$5.00</u>
1 CKB304 Bridge ( <i>includes 1-4 cameras</i> )	<u>\$3.00</u>
Cloud Video Clips (Per 1000)	<u>\$3.00</u>
<b>Total Example Cost: \$11.00 per month</b>	

The example below includes 2 CKB304 Bridges with operator video verification services.

Base Monitoring Account Fee ( <i>Dealer base fee example</i> )	<u>\$5.00</u>
1 CKB304 Bridge ( <i>includes 1-4 cameras</i> )	<u>\$3.00</u>
2 <sup>nd</sup> Bridge ( <i>includes 1-4 cameras at same location</i> )	<u>\$3.00</u>
Cloud Video Clips (Per 1000)	<u>\$3.00</u>
<b>Total Example Cost: \$14.00 per month</b>	

The example below includes 2 CKB312 Bridges with operator video verification services.

Base Monitoring Account Fee ( <i>Dealer base fee example</i> )	<u>\$5.00</u>
1 CKB312 Bridge ( <i>includes 1-12 cameras</i> )	<u>\$6.00</u>
2 <sup>nd</sup> Bridge ( <i>includes 1-4 cameras at same location</i> )	<u>\$6.00</u>
Bucket Plan 50 ( <i>Additional 50 operator handled video events</i> )	<u>\$40.00</u>
Cloud Video Clips (Per 1000)	<u>\$3.00</u>
Additional Cloud Video Clips (Per 1000)	<u>\$3.00</u>
<b>Total Example Cost: \$63.00 per month</b>	

