

## Alarm.com Pricing



### Event-Driven Video Verification

**Revision Date: 5/7/2024**

Remote Video Monitoring allows Alarm.com to send other system events to the monitoring station besides those triggered by security devices (e.g., motion detector, contact, smoke/CO detectors, etc.). This feature allows the opportunity to provide more advanced security offerings for their customers, especially commercial.

Notifications can be set to send to the monitoring station during specific times (e.g., only on specific days, only during specific hours, depending on panel arming status, etc.) when a supported escalated events occurs.

#### Supported Analytics

The following are the events currently supported by the Alarm.com Remote Video Monitoring:

- Video Analytics - Person Detection
- Video Analytics - Vehicle Detection

This event will be sent for both regular vehicles and delivery vehicles

An operator will view video clips and follow the response procedures selected using the online form. Bucket plans are always recommended and can be removed or updated monthly.



**Before you begin, please complete the following.**

**First**, you need to have an account with alarm.com.

<https://alarm.com/new-partner>

**Second**, please get in touch with Southwest Dispatch Center Dealer Services to setup a receiver on the alarm.com dealer portal and for account number range assignment.

**Dealer Services 877-437-4056**

**Third**, complete the online form (*Add Video to Existing Account*) located under the Customer Data Forms section on the dealer side of the Southwest Dispatch Center website. <https://southwestdispatch.com/dealer-portal/>

## **Pricing**

Video Activations are video alarms processed by an operator. Pricing includes **5** video activations for **\$5**.

**OVERAGES** are **\$2.00** each. Please see Buck Plans  
Additional activations can be purchased in bucket plans listed below.

**NOTE:** This fee is in addition to the account base fee. It does not include any third-party fees or any other account fees. Alarm.com will charge fees directly to the dealer for video services that include analytics.

**Site Fee \$5** – (Includes **5** activations) A site is the same address with unlimited amount of cameras.

Available Bucket Plans:

- 10 Video Alarm Activations (\$15 / \$1.50ea)
  - 50 Video Alarm Activations (\$75 / \$1.25ea)
  - 100 Video Alarm Activations (\$100 / \$1.00ea)
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