



## **Connect 24 Service Plans**

Connect 24 (C24) is a division of Tyco Safety Products that provides cellular communications for the US and Canada.

C24 is commonly used with all DSC alarm equipment, but does have a universal alarm communicator that works with 3<sup>rd</sup> party alarm panels.

Southwest Dispatch Center Dealer Service Department will set up each C24 communicator as requested by the dealer. Please contact our Dealer Service Department at (972) 437-4056 or (877) 437-4056.



Compatible Communicators - <a href="https://www.dsc.com/index.php?n=Products&o=main&filter=6">https://www.dsc.com/index.php?n=Products&o=main&filter=6</a>



C24 Customer Service - <u>customerservice@connect24.com</u>



C24 Customer Support - 1-888-251-7458

Service	Description	Dealer Cost	SDC Billing Codes
Basic	Basic Cellular Service	\$5.95	DSC GSM
100K	100KB Cellular Service	\$8.00	DSC 100KB
500K	500KB Common with Fire – 1 hour Supervision	\$12.95	DSC FIRE 60



4M	4MB Common with Fire – 5	\$24.95	DSC FIRE GSM
	Minute Supervision		
7M		\$28.00	DSC 7MB
11M		\$37.00	DSC 11MB
Command & Control	Simple test notification on	\$3.00	DSC COMM & CONTROL
	arm and disarm		
Voice		\$3.50	DSC C24 VOICE
Interactive	Basic service with arm and	\$7.50	DSC SEC PKG BUNDLE
	disarm control		
Supervision		\$35.00	DSC C24 SUPERVISION
Visual Verification		\$8.00	DSC C24 VISUAL VERIFY
Web SA		\$8.00	DSC C24 WEB SA